

Cancellation Policy - Guidance to Learners

Thank you for choosing ARMR Training Academy to start your career or progress your career in fitness. We want you to be completely satisfied with your purchase so far. This cancellation policy outlines the terms and conditions for returning items within 14 days of receipt.

Eligibility for Cancellation:

We accept cancellations on all items within 14 days of the date you received your order, provided the following conditions are met:

- **Proof of purchase:** You must provide a valid proof of purchase, such as your order confirmation email, receipt, or packing slip.
- Cancel within 14 days: You must initiate the cancellation of your course within 14 days of receiving your order. The date of delivery confirmation will be considered the date of receipt.

Cancellation Process:

 Contact us: Please contact us within 14 days of receiving your order via email, info@armrta.co.uk or through the contact form on our website, www.armrta.co.uk/contact Please provide your order number and reason for the cancellation.

Refunds:

Once we receive all the information necessary, we will process your refund within 5 business days. The refund will be credited to your original payment method. Please note that it may take some time for your bank or credit card company to process the refund and for it to appear in your account.